



SGN
Your gas. Our network.

January 2022

Notification of water and gas improvement works on Westhorne Avenue

We are writing to let you know that Thames Water and SGN are collaborating together to undertake works that will improve the resilience of local infrastructure, whilst also reducing future disruption.

We have identified safety-critical water and gas main upgrade works that need to be carried out on Westhorne Avenue. We are working closely with the London Borough of Lewisham and the Greater London Authority to ensure these upgrades are delivered as efficiently as possible.

Our priority is to minimise disruption to the area. This is why we will be delivering the upgrade works simultaneously, which also means one less set of works for residents and road users in the future.

Details of the works

- **Thames Water** will be replacing old water pipes with new stronger ones. This is to ensure that Thames Water reduce leaks and bursts in your area.
- **SGN** will be replacing old metal gas mains to ensure a continued safe and reliable gas supply for many years to come.
- By working collaboratively, we are able to reduce the overall amount of time required to do the works. We estimate that **we will save 14 days of additional work** being carried out and disruption to residents and road users.

Phasing and timings of the works

- **Thames Water** started their essential works on Baring Road on **Monday 8 November**.
- Collaborative work will then start on **Monday 14 February** and last approximately **two weeks**.
- Upon completion of the joint works with **SGN**, **Thames Water** will continue to carry out further upgrades on Westhorne Avenue following this project, until the end of September 2022. We will send you more details on this work nearer the time.

Location of the works

We will be working collaboratively on **Westhorne Avenue** between the junctions of **Birch Grove** and **Burnt Ash Hill**.

Things to note

We will be working on Westhorne Avenue between the junctions of Baring Road and Burnt Ash Hill.

Westhorne Avenue will have a **lane closure** to motorists across this junction, to ensure everyone's safety while this work is carried out. This will prevent road users from turning left onto Ash Burnt Hill from Westhorne Avenue.



The footpath along Westhorne Avenue may also have work carried out, however pedestrian access to homes and businesses will be maintained throughout the project.

A signed diversion route will be in place for motorists and bus services. Please visit TfL's website for more information on affected routes.

COVID-19 update

We're working closely with the UK Government and public health bodies to make sure we work safely and in line with expert advice during the coronavirus outbreak. We have extra safety precautions in place to protect our colleagues and our customers from catching or spreading the virus as we carry out these safety-critical improvement works in your community.

This collaborative work will be carried out using the appropriate PPE and our staff will practice social distancing measures in line with best practice and up-to-date Government guidance.

Contact us

We are committed to deliver an efficient, safe project and to keep our customers informed throughout. Our teams are always happy to answer questions about our work. If you have any queries or concerns then please check who the relevant company is on the site boundary and use the details at the bottom of this letter and the work reference number: BB70027206 (Thames Water) or SOE2352 (SGN).

Kind regards



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